

B2R Technologies



Insurance and Finance & Accounting Services



Insurance Services



Life Insurance

Pension & Annuity

General insurance

Health Insurance

▶ Core team with experience in UK and US Markets: Life, Pensions & General Insurance

▶ Certified members in LOMA 280 & UK Insurance FA1 and FA2 (as necessary relevant certifications, like AINS, can be worked upon)

▶ Capability to interpret and implement solutions specifically for migration & delivery of Insurance work

Policy Administration

- Indexing, Contract Amendments, Service requests
- KYC forms and Complaint form handling
- Issuing Insurance Certificates

Claims Processing

- Claim receipt & pre-preparation, validation and Processing
- Claim support, Pay-out & Status verification
- Claim Auditing & Account settlement

Loss Run Processing

- Pulling Out Loss Run data for policy renewal
- Notifying U/W if loss run is unavailable
- Analyzing loss run send claims report U/W

Underwriting Support and New Business

- Pre-underwriting processing of information
- Policy setup and Management
- Industry & Market research for new business (secondary)

Back-Office Support

- Customer Support
- Finance & Accounting Services
- Document Management
- Forms Processing, Data Extraction & Data Entry Services

Insurance Reporting

- Commission Reporting
- Insurance Accounts Reporting
- Transaction & Policy Renewal Reporting

Banking Services



Customer Acquisition

Account Servicing

Loan Processing

Back-office Service

▶ Core team with experience in BFSi in UK & US markets

▶ Leveraging best practices across business lines and help customers in their approach towards transformation

▶ Fit for Purpose Technology or Adapting client hosted solutions

Customer Acquisition

- Application processing, records management
- Credit evaluation, KYC processing & verification & digitization
- Account opening and on-boarding

Account Servicing

- Payment processing services
- Product renewals
- Updating & mailing bank statements
- Loan disbursement

Loan Processing & Servicing

- Data processing on credit platform
- Checking credit score and coordination with field verification team
- Handling foreclosure requests, providing statements of accounts (SoA)

Back-Office Services

- Document management
- Call center support (voice, digital, email)
- Recovery management & default processing
- Customer email response management

Collections

- Customer Tracking & Data Validation
- Invoice checking
- Debt collection call center services
- Distributing dunning letters
- Dispute registration

Financial Reporting

- Monthly Income Statement preparation
- Bank Reconciliation Report
- General Ledger Report
- Quarterly, Interim & Annual Financial Statement preparation and reporting

Finance & Accounting Services



Finance and Accounting

International & Domestic Accounting

Financial Print

XBRL

- ▶ Core team with experience in International and domestic Finance and Accounting
- ▶ Chartered Accountant as Subject Matter expert
- ▶ Annuity Clients: 5 - 7 years
- ▶ SSAE18 and ISO 27001 certified centers

Invoice Processing & Helpdesk

- Scanning, Indexing & Coding
- Invoice Posting
- Payment Run

Procure To Pay

- Catalog Management
- PO Processing and Helpdesk
- Master Data Management

Bank Reconciliation

- Cash Positioning
- Sales & Cash verification
- Input data in client-specific formats

Payroll

- Payroll data entry, processing and updating
- Periodical and regular payroll reports

Accounts payable

- Data Capture - sorting, scanning, indexing
- Data Processing
- Disbursement

Bookkeeping Services

- General Ledger maintenance
- Credit Card reconciliation
- Trial Balance Services

B2B - A Global Services Company

About the Client & Project Scope

BUSINESS AREA and SERVICE SEGMENT

Global services company offering business and knowledge processing services to 15000+ SMB & large Clients and SOHO Customers, 1,000,000+ retail customers around the world in

- Financial Processing - Finance & Account, Merchant services
- Customer Tech Support - Network, Server Desktop Mgmt Services
- HR and Payroll Services - Managed & Payroll and HRIS services

PROJECT SCOPE

Finance & Accounting for 2000 clients in USA for Grocery, Automobile & Restaurant vertical - Services include:

- General Ledger Posting (Bookkeeping)
- Bank Reconciliation
- Accounts Payable
- Financial Printing

Process Migration & Volume



FEB 2013

JUNE 2013

JUNE - DEC 2014

FEB 2015

SEPT 2015

APRIL 2016

Pilot for GL Entry

Ramp up in GL

Addition of Auto

Indexing and

Account Payable

Bank Reconciliation

Restaurant Vertical

Entry

and Grocery GL

Extraction

and Financial Print

INDEXING, EXTRACTION & REPORT

- Extraction Of Financial Documents From Pdf & QuickBooks
- Indexing Of Docs to Financial Queues
- Financial Report Preparation & Printing

GL POSTING

- Sales Invoice
- Debit Card Statement
- Credit Card Statements
- Check & Payroll
- Bulk Purchases

FINANCIAL PROCESSING

- Account Payable
- Bank Reconciliation
- Bank Statement Verification

Volume (Transactions) till date

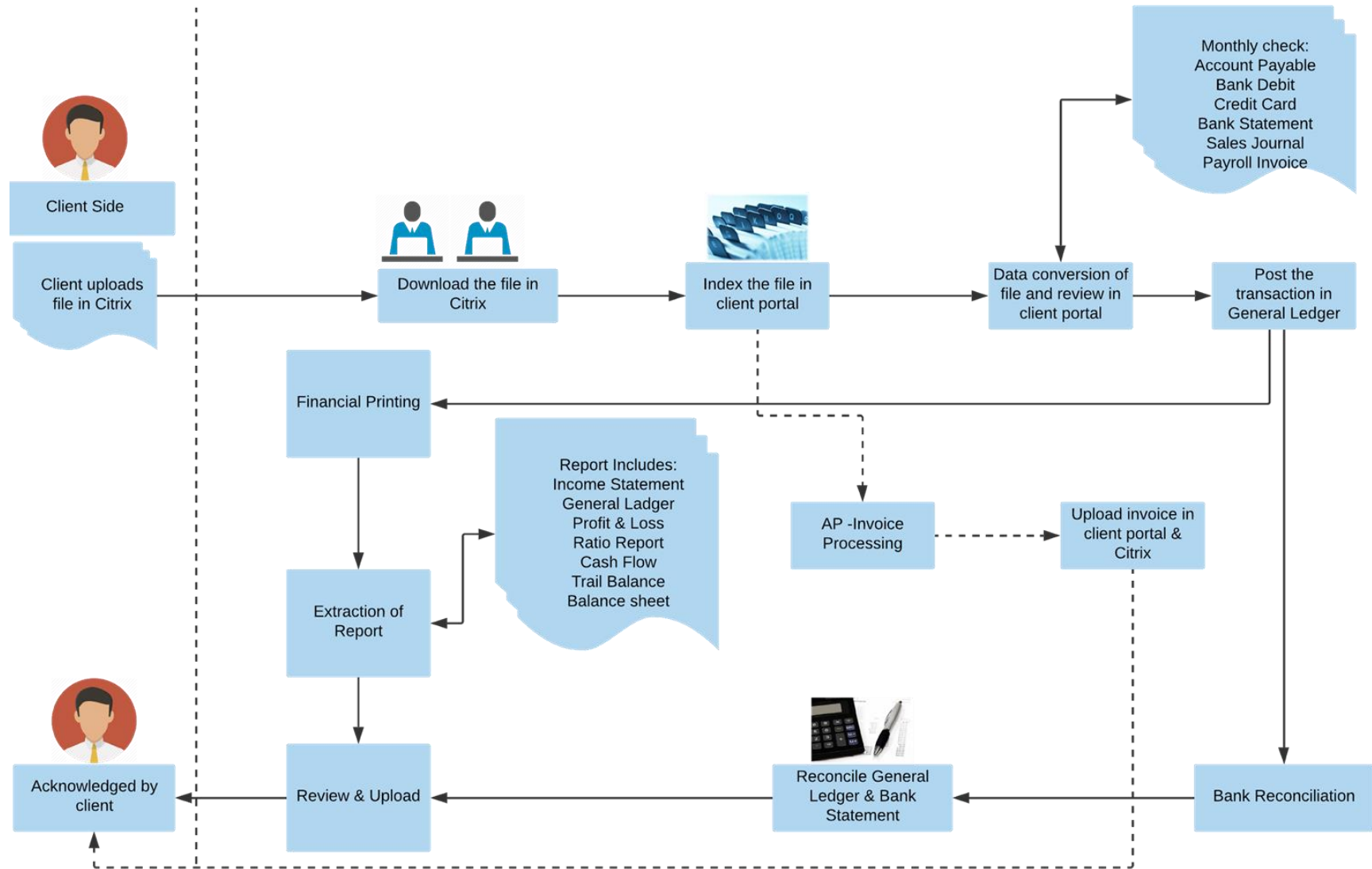
Indexing and Extraction - 1,512,000

Bank Reconciliation - 30,400

General Ledger Posting - 227,656

Account Payable - 1,943,011

Process Workflow





Can a
Business
Create Happiness?



Can a
Business
Provide Freedom?



Can a
Business
Transform Society?



and
yet
make Profits

Watch [Moments at B2R](#) to see the all around YES!

Thank You!